Extended Opportunity Programs & Services / CARE
1500 North Verdugo Road
Glendale, CA 91208
Phone 818-240-1000 ex 6900

06/19/2009

Dear EOPS/CARE Student,

Last night we sent out an email with an attachment of a four page document detailing a process of accessing and downloading your summer 2009 book voucher. We have decided to resend the same document as a link to avoid any problems that may occur when downloading attachments.
By clicking on the link below you will open the same instructions document in a web browser.

Click here → **Link to summer 2009 e-book voucher instructions**

We understand that getting book vouchers online is new to you and may take some time getting used to it. Please remember that this process is new to us all. We are doing our best to minimize anticipated problems. However, as with every new system some things may not function as planned. We ask you to be patient and cooperative. If you experience any problems with MyGCC EOPS/CARE page, please let us know. We will do our best to resolve any situation that may occur.

In spite of possible setbacks we are exited to offer you these new services that will give you an immediate access to your EOPS/CARE book voucher and grant eligibility status. It will also help minimize your wait in long lines to receive your book voucher.

We will send out a short survey after July 2nd, 2009 for your comments and feedback to learn from you how we can improve this process. Please remember that you have an option of forwarding your emails from your GCC student account to your personal email account. If you would like to set up email forwarding go to the link below for quick instructions.

Click here → **Link to student e-mail forwarding**

If you believe that the information available on the EOPS/CARE page in MyGCC is different from your records, please contact Anahid Mardres at (1818)240-1000X5537 or (818)240-1000X6900.

If you experience any technical problems with the EOPS/CARE page in MyGCC, contact Victor Benyamin at (1818) 240-1000X6900.

We hope you'll have a successful summer session.

Best Wishes,

EOPS Staff